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Dear Parents / Carers,

I am writing to inform you that from 2<sup>nd</sup> May we will be changing over to a new uniform supplier. I know that some parents have expressed their concerns over service problems with our current suppliers, Cains of Heswall and we have been working on ways to resolve these issues. At present the bespoke Avalon uniform items can only be purchased at Cains' shop, however following the transition to our new uniform supplier, Uniformity, parents will have a range of four options to purchase, which we hope will make for a more efficient and convenient service.

- Order online through Uniformity and collect from school usually within 3-5 working days (free service)
- Order online through Uniformity and have it delivered to your home (small delivery charge)
- Order online through Uniformity and collect directly at the shop in Handbridge, Chester CH4 7JE
- Visit the Uniformity shop in Handbridge, Chester and buy directly

Once the online ordering system is live from 2<sup>nd</sup> May, we will send parents the link and we will place a direct link from the Avalon school website, which will take you directly to Uniformity's website. We are also in the process of arranging a parent meeting with Uniformity, so that all the necessary information can be shared with parents.

We will have a sizing pack in school, so that parents can check sizes of school uniform items before they make a purchase. We will confirm details of when the sizing pack will be available to parents, shortly.

Parents may be interested to know that Cains do have some limited stock items available and are currently offering a 20% discount. It may also be useful to note that moving forward, Uniformity will be supplying all uniform items with the most up to date Avalon School logo, as featured on the letterhead above and that prices will remain as competitive as possible.

Following the Easter break, I will contact parents again with more details of how to purchase Avalon school uniform, from our new supplier, as outlined above. However, should you have any queries or concerns, please do not hesitate to contact us.

Yours sincerely

Mrs J Callaway  
Headteacher