

22-26 Handbridge, Chester CH4 7JE Tel: 01244 680187 Fax: 01244 680797 Email: sales@uniformityclothing.co.uk

Dear Parent/Carer,

I do hope you are all well and keeping safe.

Firstly, my sincere thanks to you all, from my staff and I, for the support and patience you have shown through these difficult times.

As you may or may not be aware, our retail shop in Handbridge is now open again. However, due to current government guidelines, it now operates differently from what you have experienced in the past.

Although some of these guidelines may change over the coming months to help ease our operational procedures, I do not feel that they will be significant enough to operate the shop as we have done in the past, before September.

Another challenge we may have is something you may have heard in the media. The country as a whole is experiencing a severe lack of stock across all sorts of products and industries and school wear, I'm hearing, may not be any different.

From our experience last year, where most customers ordered in the last two weeks of August, I am writing to you for your help to try and ease this situation and ultimately avoid disappointment for pupils returning to school in September without their uniform requirements.

To help us and yourselves, could I please ask you to order your "September back to school "uniform as early as you possibly can. To try and avoid disappointment could you please have your orders with us by the end of July.

We currently have around 50% of our "September Back to School" stock embroidered and available to purchase, with the remainder ready before mid-July. If you place your order between now and then and the stock is not available, you will have the peace of mind that you will have your order before the end of August.

The current ways you can order are:

1. Visit our retail shop in Handbridge, Chester. Our opening hours are Monday – Friday 8.30 am – 4.30 pm.

During regular times of the year, we do not open on Saturdays. But as in previous years, we will be open on the following Saturdays from 9 am to 4 pm: 31^{st} July, 7^{th} , 14^{th} , 21^{st} & 28^{TH} August and 4^{th} September.

At the time of writing, please be aware that the following restrictions apply:

- Limited numbers are allowed in the shop at any one time
- One parent per group
- All adults must wear masks and all secondary pupils should wear one too.
- You will be asked to sanitise your hands and adhere to the one-way system.
- All our changing rooms are closed; therefore, you can not try on garments.

- We will be launching our appointment system very shortly and you will be able to access this via <u>www.uniformityschools.com</u>.
 We do recommend you use this facility if your child is starting at secondary school.
- 2. Online at www.uniformityschools.com You can order and pay here with three delivery/collection options:-
 - Free delivery to school please be aware this option is not always available if your school closes during the summer holidays
 - Delivery to home for a £6.00 charge. Free delivery for orders over £75.00.
 - Click and collect service. Collections are from Handbridge, Chester.

Please, please try and help us by getting your orders to us as soon as possible. We are already taking orders and we do not want to disappoint anyone!!!

My sincere thanks. We look forward to seeing you in our shop or receiving your orders online.

Yours faithfully

Terry Pace

Managing Director